

Media Release

ISOLATED CHILDREN'S PARENTS' ASSOCIATION QLD



5th December 2018

Telephone services to remain strong in rural and remote Australia

ICPA Qld has welcomed the announcement by Senator the Hon Mitch Fifield that the Universal Service Guarantee (USG) will ensure all Australians have access to voice and broadband services, regardless of where they live.

Senator Fifield announced that moving away from the existing copper and wireless networks could cause concern for rural and remote customers and the government has decided the USG will retain the current Universal Services Obligation (USO) arrangements. These are using Telstra copper and wireless networks in rural and remote Australia for the provision of voice services in nbn fixed wireless and satellite areas and a continued strong focus on service reliability.

State Vice President & Communications portfolio head, Mrs Louise Martin said, "This commitment to ongoing delivery of service via existing and trusted means is a welcome announcement from the government and will ensure voice phone services continue to be reliable in rural and remote Australia".

"The USO taskforce has listened to the concerns of ICPA members and delivered a positive outcome for rural and remote Australia" Mrs Martin went on to state.

ICPA Qld thanks the government for working closely with them and appreciates that critical feedback delivered over many months was well received.

ENDS

More Information:

ICPA Qld Vice President – Louise Martin – 0427151234

ICPA QLD Publicity Officer – Melissa Iland - 0428203887

www.icpa.com.au