

---

## NSW Membership Officer Report

---

**Madam President, distinguished guests, members of ICPA, ladies and gentlemen. It is with great pleasure that I present the NSW Membership Officer's Report.**

- At the end of 2022 ICPA-NSW had 538 financial members. At the end of 2021 we had 830 financial members.
- This drop in membership numbers is partly due to new members not renewing since the covid pandemic (we had 104 new members in 2021).
- There have been some teething issues with the online membership renewals and we thank Federal Council for assisting us as issues become known. We ask members to continue to persevere if they have not yet renewed.
- In coming weeks ICPA-NSW will email and sms overdue members the link to renew and will make ourselves available, via return mobile phone number, to assist with any troubleshooting.
- Branches have been informed of any new or renewing members who have used the online portal.
- New Member Welcome Packs are mailed to new members and new school contact.
- We have an occasional new member who nominates one of the branches in recess. Anyone nominating one of these branches is looked after by NSW/Vic Lone members and an email sent to the new member explaining why and given the opportunity to perhaps choose another branch.
- address labels for the Top Wire were printed for Kerrie Johnston.
- Boarding Schools were emailed and given an opportunity to advertise in the November bumper issue of Top Wire – 25 schools advertised and we used a new system of using survey monkey as a simplified tool to collect this information.

Thankyou to everyone for their help and support and particularly to Judy Newton, Federal Memberships Officer who has been hard working behind the scenes and to Nathan Kitto for being a very patient Treasurer and has been there to assist during my absences late last year. Please don't hesitate to ask any questions if you need information.

Claire Butler

March 2023