



2026 Communications Portfolio

August Report

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Telstra Satellite Messaging and Select Satellite Apps

Telstra customers can now access a range of Select Satellite Apps, including navigation, messaging and weather apps, when connected to satellite and beyond the range of their mobile network.

Checking directions, keeping an eye on the weather or messaging friends and family in the group chat – are now possible in areas beyond the reach of Telstra's mobile network.

Supported apps currently include:

- Navigation apps, including Apple Maps, Google Maps, and AllTrails;
- Messaging apps, including iMessage, WhatsApp, Facebook Messenger, Signal and Google Messages;
- Weather apps, including Apple's Weather app, AccuWeather, and Google Weather;
- Google Fitness, and of course, the My Telstra app

You can find more information on their [Select Satellite Apps are now available on Telstra Satellite to Mobile devices](#) TEX Blog.

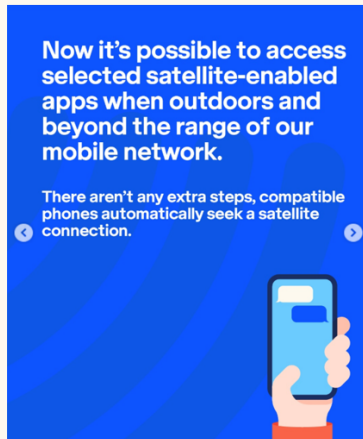
What to expect from a satellite to mobile experience:

- Satellite to mobile technology complements Telstra's mobile network, adding another layer of connectivity. Eligible Telstra customers with compatible mobile devices and plans will automatically seek to switch to satellite for select apps and messaging when connected to satellite, out of range of the mobile network and have a clear view of the sky
- As the technology is low capacity and intermittent it means that some actions – like sending and receiving messages or loading maps - can take longer to complete than on the mobile network. This technology works differently to the mobile network, so experiences can also vary depending on things like location, latitude, the environment and the position of satellites overhead
- Background activity (like auto-syncing or refreshing feeds) may pause. Because Select Satellite Apps are optimised to use less data, overall app experiences may be more basic than on the mobile network and some functionality may not be available
- While audio and video calling functionality remains available on some messaging apps (such as WhatsApp) when the device is on STM, Select Satellite Apps is not designed for real-time and high-speed applications. Any ability to access these features will be intermittent and should not be relied upon as performance is likely to be inconsistent and dependent on location and other conditions
- It's important to remember that in Australia, app-based communication services, such as WhatsApp and similar messaging applications do not support calls to Triple Zero. This limitation applies regardless of whether the app is being used on a home Wi-Fi network, on a mobile network or via satellite to mobile connectivity

What are Select Satellite Apps?

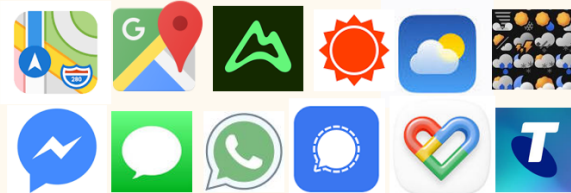


Select Satellite Apps gives eligible customers access to a limited range of apps with lighter capabilities, including navigation, weather, messaging, light social and fitness apps.



Supported apps currently include:

- **Navigation apps** - including Apple Maps, Google Maps, and AllTrails;
- **Messaging apps** - including iMessage, WhatsApp, Facebook Messenger, Signal and Google Messages;
- **Weather apps** - including Apple's Weather app, AccuWeather, and Google Weather
- **Google Fitness**
- **My Telstra app**

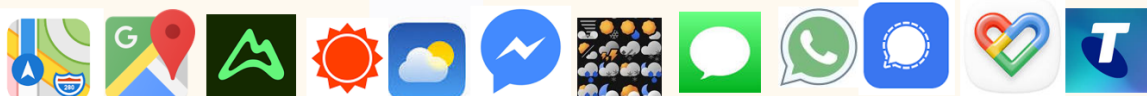


What to remember



To access Telstra Satellite Messaging and Select Satellite Apps, customers need:

- An eligible Telstra Upfront Mobile or Telstra Business Mobile plan.
- A compatible device, including iPhone 13 or newer or a Samsung Galaxy S26 series device.
- The latest software installed.
- To be outside Telstra mobile coverage.
- To be outdoors with a clear view of the sky.
- To see the satellite connection symbol on their phone, confirming they are connected to satellite.
- Any apps used must be downloaded, updated and logged in to before leaving mobile coverage.



Telstra Connectivity Literacy Training

Telstra is offering ICPA members Connectivity Literacy Training to learn practical ways to improve your connectivity wherever you are; at home, on the farm and on the road.

The 45-minute session covers:

- What affects your signal
- Ways to improve reception
- Choosing the right services and equipment
- Where to get help

There will be a number of sessions in each state offering differing days and times, commencing with Queensland in September. Dates for NSW and a combined SA, WA and NT session are still to be determined.

Keep an eye out on your ICPA social media to RSVP and register.